QUALITY POLICY

Fibercore Limited is committed to maintaining excellent standards of Quality in all aspects of its operations and to exceed consistently the expectations of its customers in respect of both its products and the standard of service provided.

The Company is committed to effective Quality Management at every level within the organisation and procedures for the management of Quality Assurance are detailed within the Integrated Management System. This meets the requirements set out in ISO 9001:2015 and the certificate number 041617 from UKAS accredited CSA Group Testing UK Ltd. remains current.

The Company will maintain and develop its commitment to its established ethos of highly focussed customer service through continual improvement to its procedures and processes. To this end, the Company undertakes to ensure that:

- The Quality Policy is understood, upheld and supported by employees at all levels.
- Employee responsibilities and duties are clearly identified.
- Employees are appropriately trained to enable them to undertake their duties.
- Sufficient resources are planned for and provided to meet anticipated requirements.
- Quality procedures are rigorously applied in all areas of activity.
- All appropriate documentation is maintained, controlled and retained.
- Scheduled Audits and Management Reviews are formally undertaken to ensure that high standards are maintained.
- Opportunities for improvements are sought by the use of statistical analyses and feedback in order to facilitate the continual improvement of the management system.
- All applicable requirements, for example, regulatory, statutory, contractual are satisfied.
- The Quality system provides a framework for the setting, implementing and reviewing of targets and objectives

Ultimate responsibility for Quality Assurance within the Company rests with the Managing Director, who is responsible for all matters relating to the Quality System.

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Managing Director

2|1|2024
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Date